

Passenger Wi-Fi

Connection

Wi-Fi is available on board enabling passengers to gain access to the Internet.

Turn on your Wi-Fi and connect your device to the wireless network called "SpiritInternet" and follow the instructions that are displayed on your screen.

If you don't receive any instructions, open up your internet browser and go to <http://www.spirit.tt>, at which time you will be redirected to a sign-up page (make sure you type the whole address including the prefix <http://>).

Cost: \$6.00 per hour OR \$18.00 per crossing

Accessibility

Wi-Fi is available in all public areas (excluding cabins).

This includes:

- Deck 7
- Deck 8 Recliners
- Deck 9
- Deck 10

Available Content & Services

Certain types of content or bandwidth intensive usage may be limited or blocked. This may change depending on changes that web providers make from time to time.

This may include:

- Video and audio streaming services such as features of YouTube, Netflix, Stan and Foxtel, etc.
- Connections over Virtual Private Networks (VPN)
- Torrent or similar large file uploads and downloads such as operating system upgrades





Internet Speed

The speed of the Internet is not like home/office ADSL or NBN. It is a high latency link.

We use a satellite-based platform; the signal must travel to a satellite in space and back to Earth in order to reach the Internet (and then back again). You will experience higher wait times and latency than using land based internet connections.

Credit Card Refunds

If you require a refund for any reason, please advise Reception. You will need to give them your full name, email address, the amount charged and the last 4 digits of your credit card.

For terms and conditions on refunds, go to spiritoftasmania.com.au/terms-and-conditions/terms-and-conditions-of-refunds

Fun Facts

- The ships have 42 access points each.
- The access points offer both 2.4GHz and 5GHz frequencies.
- To reach the Internet from our ships, data needs to travel (from your device and back) a minimum of 71,572 km (44,472 miles). The distance around the earth is 40,075 km (24,901 miles).

