

Passenger Wi-Fi

Connection

Wi-Fi is available on board allowing passengers to access the Internet.

How to Connect

1. Turn on your Wi-Fi
2. Connect to "SpiritInternet"
3. Follow the instructions displayed on your screen

Available Content & Services

Certain types of content or bandwidth intensive usage may be limited or blocked.

Blocked content includes:

- Video and audio streaming services such as, Netflix, Stan and Foxtel, Spotify, YouTube etc.
- Connections over Virtual Private Networks (VPN).
- Torrent or similar large file uploads and downloads such as operating system upgrades.
- Online gaming sites

Accessibility

Wi-Fi is available in all public areas (excluding cabins).

These areas include:

- Deck 7
- Deck 8 Recliners
- Deck 9
- Deck 10

Cost: \$6.00 per hour OR \$18.00 per crossing





Internet Speed

The speed of our Internet is very different to your home/office ADSL or NBN.

We use a satellite-based platform; the signal must travel to a satellite in space and back to Earth in order to reach the Internet (and then back again). You will therefore experience higher wait times and latency than using land based internet connections.

Credit Card Refunds

If you require a refund for any reason, please advise Reception. You will need to give them your full name, email address, the amount charged and the last 4 digits of your credit card.

For terms and conditions on refunds, go to spiritoftasmania.com.au/terms-and-conditions/refunds

Free Media Streaming

Stream free-to-air TV on your very own device!
Plan your Tassie road trip with our inspiring videos.
Plus check out all the behind the scenes action of Spirit of Tasmania.

1. Turn on your Wi-Fi
2. Connect to "FreeSpiritTV"
3. Open your browser
4. Visit "FreeSpirit.tv"

