

YOUR TRAVEL INFORMATION

CHECK-IN AND BOARDING



24 HOURS
PRIOR TO DEPARTURE

Last chance to amend your booking.



2.5 HOURS
PRIOR TO DEPARTURE

Check-in opens for passengers and vehicles.



1.5 HOURS
PRIOR TO DEPARTURE

Passenger and vehicle boarding commences.



45 MINS
PRIOR TO DEPARTURE

Check-in closes. No late check-in permitted.*



SET SAIL

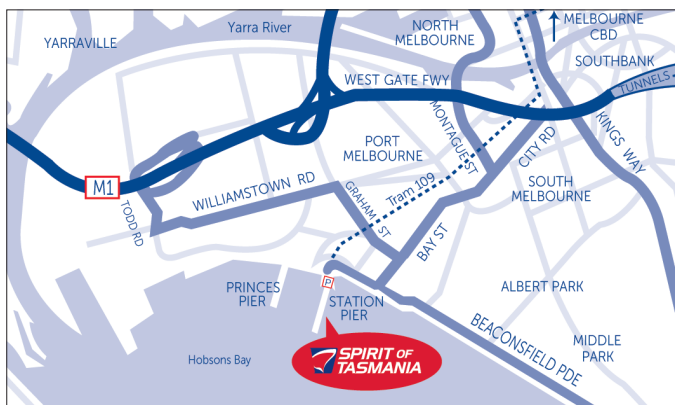
Enjoy your trip!

*Please check in on time to avoid being refused carriage and possibly forfeiting your fare. For further details on check-in and boarding visit spiritoftasmania.com.au/boarding-information. For security reasons, passengers are not permitted to leave the vessel once they have boarded.



TERMINAL LOCATIONS

MELBOURNE



Spirit of Tasmania terminal
Station Pier, Port Melbourne, VIC
[Click here to view map in Google](#)

Self-service locker storage is available at the terminals (and on board the vessel). Cash and credit card payment methods are accepted.

DEVONPORT



Spirit of Tasmania terminal
Esplanade, Devonport East, TAS
[Click here to view map in Google](#)



PROHIBITED ITEMS

It is an offence to take the items below on to passenger decks and any breach may result in substantial penalties, confiscation or cancellation of travel. If you plan to carry dangerous goods in your vehicle, please ensure you have submitted the appropriate declaration form 24 hours prior to travel.**



Firearms & Ammunition



Weapons & Imitation Weapons



Dangerous or Hazardous Goods



Explosive/Flammable Substances

Due to Tasmania's biosecurity regulations, the below items are subject to restrictions and cannot be brought into Tasmania. They must be declared and/or consumed or disposed of prior to boarding. Please contact [Biosecurity Tasmania](#) for more information. Fines apply for non-compliance.



Fruit & Veg



Plants



Fish

All passengers and vehicles are subject to security screening. Passengers may refuse to be screened but those who refuse are prohibited to board Spirit of Tasmania.***

**If you are planning to carry pistols, rifles, shotguns, spear guns, fishing spears, bows, spears or any items of a similar nature, please download and submit the [Firearm and ammunition declaration form](#) or the [Firearm and ammunition \(exemptions\) declaration form](#) for events. For conditions relating to the carriage of hazardous liquids including cleaning spirits, please refer to our [Carriage of Dangerous Goods](#).

***To ensure you are fully informed of biosecurity regulations please visit dpiwve.tas.gov.au/biosecurity-tasmania or call 1800 684 215 for further information. Alcohol is also prohibited from entering the passenger decks and should be left in your vehicle or checked in with your luggage.



WHAT TO TAKE ON BOARD

Every cabin on board Spirit of Tasmania contains bedding, linen, towels and soap. For passengers travelling with an infant in a 'Cot provided' cabin, you will need to bring your own linen for the cot.

If you are travelling with a vehicle, you may take one carry-on bag or suitcase with personal toiletries, medication and clothing on board and leave the remainder of your luggage in your car. If you are travelling without a vehicle, you may check in two bags or suitcases and take one carry-on bag or suitcase on board. The carry-on baggage allowance is one medium bag or suitcase with the maximum dimensions of 66cm x 46.5cm x 27.5cm. No weight restrictions apply.



TRAVELLING WITH A PET?

Dogs, cats, rabbits, guinea pigs, some birds, chickens and ducks may travel on Spirit of Tasmania.

Our kennels are located on ventilated decks. Fresh water is supplied and regular checks are performed on pets throughout the sailing. Bedding is not provided. For safety reasons, passengers are not permitted to access the vehicle decks to visit pets while at sea.

We strongly recommend booking a kennel. If you have not yet booked a kennel, you can add one to your booking via spiritoftasmania.com.au/my-booking.

All dogs entering Tasmania are subject to biosecurity entry conditions and must be treated for Hydatid Tape Worm within 14 days prior to entering Tasmania. Documentary evidence of this treatment must be carried by whoever accompanies the dog into Tasmania and presented for inspection. The evidence can be:

- An official statement/certificate by a vet;
- A statutory declaration by the owner; or
- Other evidence of treatment (such as the pill packet and purchase receipt).

For more information call the Dogs to Tasmania Hotline on 1800 684 215.

Refer to the FAQs at spiritoftasmania.com.au/customer-support/faqs to ensure your pet can travel on board.



TRAVELLING WITH A BOAT?

If you are taking your boat to Tasmania, please ensure you are informed of the local rules and conditions by visiting mast.tas.gov.au



TRAVELLING WITH DANGEROUS GOODS?

Restrictions apply to the carriage of dangerous goods on board including:



Jerry Cans
and boat fuel
containers



Carriage of
LPG cylinders
(incl. gas bottles)



Carriage of cylinders
(air, compressed,
scuba etc)

Please refer to our [Carriage of Dangerous Goods Policy](#). TT-Line Company Pty Ltd will refuse passage to those who do not comply with this policy.



ARE YOU INSURED?

To purchase travel insurance for your existing booking, please call Allianz on 1800 023 797.



FURTHER INFORMATION

Please refer to our Frequently Asked Questions (FAQs) at spiritoftasmania.com.au/customer-support/faqs or call our friendly Customer Contact Centre on 1800 634 906 (in Australia) or +61 3 6419 9320 (International) Monday to Saturday 8:00am - 8:30pm or Sunday 9:00am - 8:00pm.

☰ FARE CONDITIONS

Flexi fare: This fare can be amended up until 1 hour prior to the scheduled departure time via the Customer Contact Centre or Check-in Desk. Online amendments can be made via spiritoftasmania.com.au/my-booking up to 24 hours prior to your scheduled departure time. All amendments are subject to availability. Amendment fees do not apply to this fare. If the amendment increases the value of the booking, any difference is payable at the time of the amendment; any decrease in value is refundable. This fare, excluding all fees, is 100% refundable for cancellations made up until 24 hours after the scheduled departure, if Spirit of Tasmania is not contacted within this time, 100% of the fare will be forfeited. This fare cannot be downgraded to a Red Hot Deal fare. If upgrading to a Flexi fare from another fare type, the value of the original fare will retain the original fare type's rules. We have various special offers throughout the year to which the Flexi fare rules apply. There are also some offers which have additional conditions applying. For the additional conditions associated with the special offer you have booked please refer to our website via spiritoftasmania.com.au/sailing-fares/fares-explained/amendment-fees#

Spirit fare: 48 hour free cancellation period. Cancellations must be made within 48 hours from time of booking and the scheduled departure time is greater than 7 days. Amendment and Payment Fees are non-refundable. This fare can be amended up until 1 hour prior to the scheduled departure time via the Customer Contact Centre or Check-in Desk; amendment fees may apply. Online amendments can be made via spiritoftasmania.com.au/my-booking up to 24 hours prior to your scheduled departure time and no amendment fees apply. All amendments are subject to availability. If the amendment increases the value of the booking, any difference is payable at the time of the amendment; any decrease in value is refundable. Amendment and all fees are non-refundable. Amendment fees do not apply when amending vehicle or passenger details including the vehicle category, address, phone, email or spelling of passenger name; when adding or cancelling child fare; when upgrading accommodation type; or adding or deleting extras such as kennels or cots. An amendment fee applies when amending route, date or time of sailing, name(s) of any passenger(s); when downgrading accommodation type; or when adding or cancelling passenger(s) or vehicle(s). Cancellations made outside of 7 days prior to the scheduled departure time will incur a 25% cancellation fee. Cancellations made inside of 7 days and up to 24 hours prior to the scheduled departure time will incur a 50% cancellation fee. 100% cancellation fee applies inside of 24 hours of the scheduled departure time and thereafter. This fare cannot be downgraded to a Red Hot Deal fare. If upgrading to a Flexi fare, the value of the original fare will retain Spirit fare rules. If upgrading from a Red Hot Deal fare, the value of the original fare will retain Red Hot Deal fare rules.

Red Hot Deal fare: 48 hour free cancellation period. Cancellations must be made within 48 hours from time of booking and the scheduled departure time is greater than 7 days. Amendment and Payment Fees are non-refundable. We have various special offers throughout the year to which the below Red Hot Deal rules apply. There are also some offers which have additional conditions applying. For the additional conditions associated with the special offer you have booked please refer to our website via spiritoftasmania.com.au/sailing-fares/fares-explained/amendment-fees#/Red-Hot-Deal-fare. This fare can be amended up until 1 hour prior to the scheduled departure time via the Customer Contact Centre or Check-in Desk; amendment fees may apply. Online amendments can be made via spiritoftasmania.com.au/my-booking up to 24 hours prior to your scheduled departure time and no amendment fees apply. All amendments are subject to availability. If the amendment increases the value of the booking, any difference is payable at the time of the amendment; any decrease in value is refundable. Amendment and all fees are non-refundable. Amendment fees do not apply when amending vehicle or passenger details including the vehicle category, address, phone, email or spelling of passenger name; when adding or cancelling child fare; upgrading accommodation type; or adding or deleting extras such as kennels or cots. An amendment fee applies when amending route, date or time of sailing, name(s) of any passengers(s); when downgrading accommodation type; or when adding or cancelling passengers(s) or vehicle(s) via the Customer Contact Centre or Check-in Desk. Cancellations made more than 24 hours prior to the scheduled departure time will incur a 75% cancellation fee. Cancellations made less than 24 hours prior to the scheduled departure time will incur a 100% cancellation fee. This fare cannot be amended to an alternate Red Hot Deal fare or a fare of lesser value. If upgrading fare type, the value of the original fare will retain the Red Hot Deal fare rules.

For other conditions which apply to Spirit of Tasmania bookings, please refer to spiritoftasmania.com.au/fares/amendment-fees.