

# Passenger Wi-Fi

## Connection

Wi-Fi is available on board allowing passengers to access the Internet.

## How to Connect

1. Turn on your Wi-Fi
2. Connect to "SpiritInternet"
3. Follow the instructions displayed on your screen

## Available Content & Services

Certain types of content or bandwidth intensive usage may be limited or blocked. Blocked content includes:

- Connections over Virtual Private Networks (VPN).
- Torrent or similar large file uploads and downloads such as operating system upgrades.
- Online gaming sites

## Accessibility

Wi-Fi is available in all public areas (excluding cabins). These areas include Deck 7, Deck 8 Recliners, Deck 9 and Deck 10.

**\$12.00**  
per hour

**\$20.00**  
per crossing



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## Internet Speed

Whilst every effort is made to deliver a good browsing experience, please bear in mind that the internet is delivered to the ship via satellite.

This requires the connection travelling to space and then back to the ship to enable you to connect during your crossing of the Bass Strait, so it may be little slower than what you're used to on land.

## Credit Card Refunds

Should you wish to request a refund due to an issue you have experienced, please visit [nava.systems/spiritoftasmania](http://nava.systems/spiritoftasmania) and follow the directions on the form.

## Free Media Streaming

Stream free-to-air TV on your very own device! Plan your Tassie road trip with our inspiring videos. Plus check out all the behind the scenes action of Spirit of Tasmania.

1. Turn on your Wi-Fi
2. Connect to "SpiritFreeTV"
3. Open your browser
4. Visit "SpiritFree.tv"

Internet services are powered by: **Nava**<sup>TM</sup>

